



ONSITE DISABILITY AWARENESS TRAINING:

LEVEL ONE: Course material is suitable for schools, colleges and youth groups covering basic knowledge about disability with varying degrees of practical activities (age dependent). Course duration 60-120 minutes (age dependent). From £50*

LEVEL TWO: Course material is designed for up to 20 employees who have joined your company and are undergoing induction or refresh training – this course is also designed and suitable for all customer facing staff. Course duration 360 minutes. From £325*

PREMISES AND SERVICES AUDITS:

LEVEL ONE: Ideal for all businesses. Your business premises will be checked for compliance with the current legal requirements and suggestions (using “reasonable accommodation”) about alterations or additions to be made (where applicable). From £150*

LEVEL TWO: Ideal for Customer Service, Call Centres, Shops and Stores. We will make a minimum of two covert (**unannounced**) visits to your premises and give you feed back about the service provided by your staff, in relation to the legal and moral requirements of the DDA. Generally speaking, making a covert visit will highlight any immediate training needs and also make a check upon any existing training you may have in place. From £299 onsite*, £50 by telephone

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*These prices include reasonable transport costs to your site. However, it may be necessary to charge for overnight accommodation and transport costs, for example, if your location is over 200 miles from Wiltshire or outside of the UK. These costs are extra to the price shown here, and charged at cost. Discounts can be offered for bookings of more than one day at the same location.